



Organization Profile

Introduction

CommIT was founded in the year 2002 in Dubai with an intention of providing effective computer solutions for the corporate sector and the SOHO market all over the UAE. The niche market targeted is fundamentally made up of individuals who have not been exposed to the benefits of Information Technology and at the same time towards organizations requiring IT solutions.

In Eight year's time **CommIT** has carved a niche position for itself as an efficient and committed Hardware and maintenance organization providing total Computer Solutions and has also ventured into Imports and distribution of various hardware products. We specialize in providing new technologies and Technical Expertise that enable our clients to implement Timely, cost effective and productive IT Solutions contributing to their overall growth and competitiveness.

CommIT is a Complete Technology Solution Provider specializing in a wide variety of solutions ranging from Cabling and Networking, Telecom – Analog, Digital and VOIP, LAN and WAN, Internet security and VPN Connectivity, Access Control and security, Backup and Cameras to complete Windows Server based setups and Desktops with all required hardware like printers, scanners, Copy centers and Multifunction's, etc. We also back up the sales of all the equipment sold through us by implementation and comprehensive after sales service.

We are one of the leaders in IT outsourcing services and currently maintain over a 1,000 PC's and servers through AMC contracts and provide services to over 400 companies in the UAE for all their IT requirements. By outsourcing their IT requirements to us, companies can afford to free internal resources, focus on their core areas, reduce operating costs and increase overall productivity. CommIT offers a wide range of IT outsourcing services customized for every requirement be it for a project or short term contracts, Annual support contracts with Periodic Preventive maintenance, Resource requirements, Application maintenance or Consultancy services. We also provide network audits and business continuity consultancy to organizations, in tune with the latest technologies and industry best practices.



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CommIT is an authorized Trading and solution partner for several reputed brands like Microsoft, Dell, IBM/Lenovo, HP, Toshiba, SonicWall, Cisco, NEC, Avaya and others and can offer sales and after sales support for a wide range of products at competitive prices.

Vision – “To be a reliable and Proactive IT partner for our customers by achieving core competencies in IT processes, learning new technologies and dedicated and untiring customer service.”

The CommIT Group, established in 2002, has the following companies in the UAE

1. **CommIT LLC** – The flagship company of the group having an office cum showroom on the Main Computer street, Bur Dubai displaying several world leading IT brands and acting as a one stop shop for several of its customers based all around the world and having dealers in countries like Congo, Tanzania, Zambia, Rwanda, Benin, South Africa, Zimbabwe, Kazakhstan, Oman, Sri Lanka and several more. There are plans to open offices in East Africa in the first half of 2010 to tap the markets and offer better services to the existing customers there.
2. **CommIT FZE** – The services arm of the Group having two support offices in Jebel Ali Free Zone and offering prompt and professional services to over 400 companies in JAFZA. Reputed to be one of the leaders in IT support catering to Large and SMB organizations. Customer base is extremely loyal, satisfied and is expanding every month. This company has identified the Free Zones as one of the largest markets looking for prompt and professional service and has outsourcing solutions and engineers designed exclusively for this area with a comprehensive support team based inside the Free Zone.
3. **DesignWorks FZC** – A Turnkey Interior design and fit out company that has executed over 50 Projects in Dubai. This complements the business and vision of the group, further expanding the convenience of the customer to deal with one company for all its Business setup needs. In a short span of two years, DesignWorks has created an enviable reputation for being an efficient, trustworthy and creative force to reckon with in the field of Interior design and fit out.



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Areas of Specialization & Expertise

Networking and Structured Cabling

"The world today is getting to be a smaller place. PC's are connecting people together no matter in which part of the world they belong." **COMMIT** has carried out major Structured networking projects in Fiber Optic, CAT7, CAT6 and executed reputed sites like DGCX (500 Points), Chemaf Group - Congo (400 Points Fiber optic) and has a team of dedicated and experienced network engineers to cater to any network need, big or small. We have successfully executed over 400 Large and small cabling projects in the UAE. We also specialize in VPN & Multi Layer networks and are Partners with CISCO & SonicWall with certified members on our team.

Wireless Connectivity Solutions

We offer wireless Connectivity using RF Antennas for greater distances, centrally deployable and managed Wireless Networks using world leading brands and wireless security solutions.

Network Auditing

Using advanced IP Tracking Software and Network Testing Equipment, we can certify your network for speed, reliability and security.

Telecom Solutions

CommitIT can understand and customize your Communication requirements and suggest a suitable solution from NEC, Panasonic, Avaya and CISCO, be it Analog, Digital or VOIP communication and specializes in Unified communications and integration projects. We have connected outstation offices through VPN and VOIP telephones greatly reducing communication costs and improving productivity.

Hardware Solutions and Consultancy

Hardware Consultancy deals with providing customized and Total Solutions, keeping in mind the needs and requirements of our clients by providing a solution, which is optimally configured in terms of value and performance. This solution keeps in mind the rapid obsolescence inherent in the IT industry. To achieve this, we market PC's, Notebooks, Servers and also the entire range of associated Hardware peripherals. We offer the world's best brands from the PC segment like **IBM / Lenovo, HP / Compaq, Toshiba,**



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Acer, Dell, Xerox, Cisco, 3Com, D-Link, etc. With its wide range of Products and solutions, **CommIT** provides a one-stop solution for **all** your hardware needs.

Software Solutions and Consultancy

After understanding your requirements, we can suggest the best possible solution in Software from world renowned Software brands like Microsoft, Symantec, Adobe and others to enhance business productivity. At the same time we ensure data integrity and security, different levels of access control, Inter office connectivity and propose business continuity suggestions. We also market a wide range of software's for the Corporate and the Home Segment Including Accounting Software's Like Sage, Peachtree, Tally and Focus.

Security and Antivirus Solutions

We can set up and manage a wide range of Firewalls from Cisco, SonicWall, Juniper, Symantec and 3Com and can set up inter office connectivity using inexpensive ADSL connections. We have also setup and mastered Access control systems for offices with Biometric, Magnetic and password protection including recording and monitoring access to secured locations. We have different Antivirus solutions for the single, SMB and Corporate environment with centrally manageable tools, centralized update and renewal.

Web Solutions

We guide you through the entire process of hooking up to the Internet right from choosing and Installing your Internet Modems or connections, be it Dial – up, ADSL or Leased Circuits. We also provide post – connection support services. If you are keen to put up a website, we can advise you on how to go about it and help you establish your presence on the Internet. We have successfully completed many Website development & Hosting projects.

CCTV Cameras and Security Solutions

We can design, recommend and implement a wide range of CCTV solutions for Warehousing, Security, Day – night operations, Motion sensitive recording, IP and analog cameras and offer remote monitoring through the Internet. These can be bundled with Access Control and Storage solutions to offer a comprehensive security solution.



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Support

In any market scenario to be able to maintain PC's, Servers and Network installations an effective and user-friendly support network is required. We at **COMMIT** are committed towards providing round the clock service & support for your critical business needs. Every support Contract can be customized and committed response times can be as short as 4 hours in some cases. We also provide comprehensive and non comprehensive Annual Maintenance Contracts, covering the maintenance of your IT Hardware years after your warranty period is over.

A. Annual Maintenance Contracts

All our Solutions are backed up by Customized Service, Service Level Agreements and Personal focus. We cater to businesses with 5 PC's and also have sites containing 100+ computers and servers.

Whatever your requirement, we can find a support solution for you be it

- faster response times
- Remote support and monitoring
- Regular preventive maintenance
- Instance or incident based call-out support
- Annual Support contracts

B. Outsourced Personnel

We can provide Qualified, certified personnel for short term and long term projects to cater to existing or leased infrastructure who will work within the guidelines and security policies of the organization. This helps companies by not investing into manpower and all the expenses associated with the same.

C. Leasing of Equipment

We can arrange short term and long term lease of IT equipment for projects, meetings, conferences, shows and have qualified technicians on site to ensure smooth running and functionality. We have supported various events like the Dubai Fashion Week, Ernst and Young conferences, Yamaha Conferences and also the exhibitions like GITEX, INDEX and many more.



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CommIT has Dedicated Teams of Certified Engineers to support the below

- ✓ Microsoft Windows Server 2008 R2 and Microsoft Exchange Server 2010
- ✓ SonicWall VPN Solutions
- ✓ Cisco Based Solutions for VPN, Networking or IP Telephony
- ✓ AVAYA, NEC, Panasonic, Alcatel Telephony Solutions
- ✓ NAS, SAN, Tape Library Backup and Storage Solutions
- ✓ Structured Networking Using CAT6, CAT7 cables
- ✓ Internet and WAN Based Connectivity and solutions on Leased or ADSL Lines
- ✓ Attendance and Access Control Solutions
- ✓ Antivirus and Data security solutions
- ✓ Disaster recovery plan and Business continuity
- ✓ Point – of – sale Solutions
- ✓ CCTV and Security solutions
- ✓ Web Designing, E-mail hosting and Development
- ✓ Annual Maintenance Contracts for IT assets and Corporate Infrastructure

We Don't Sell – We provide Solutions

What made a company successful 10 years ago could kill it today. Business practices and needs have changed dramatically. What users need today is the awareness and education of affordable, general – purpose hardware and software solutions that provide for ample office automation and integration of systems to help them to be up to date with the latest technologies and trends.

Today as we pause on the threshold of the future, our mission is to provide the best possible solution as per the requirements and the budget of the user and also to give him unflinching after sales support. Most importantly we aim to provide a One Stop Solution for all his present and future needs, be it big or small. We are in the true sense “**Complete IT Solution providers**”.



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Authorised Partners / Dealers for



Business Partner



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Partial list of References In Jebel Ali Free Zone & Dubai :-

S.No	Clients Name	Location	Contact Person	Contact No.
	Enterprise Sector			
1.	Concept Group	DIC	Mr. Shakil Kumar	043903131
2.	Dubai First Bank	Dubai	Mr. Siraj Noor	050-7383611
3.	Supergems Middle East	Gemplex	Mr. Rajesh Mehta	04-3688858
4.	Pure Gold Jewellers	Dubai	Mr. Mohd. Akram	04-3979300
5.	Inchcape Shipping	Dubai	Mr. Beno David	04-3743737
6.	Recon International	Dubai	Mrs. Melissa Mclane	04-3418090
7.	Afras Limited	Warehouse	Mr. R. Ravi	04-8830930
8.	Tyco Electronics	DAFZA	Mr. Krishnan	04-2994918
9.	Positive Packaging United	RA5-6	Mr. Pranesh Kakanwadi	04-8815111
10.	Hitachi Plant & Machinery	Dubai	Mr. Anil Bhambhani	04-3522388
11.	Hager Middle East	Warehouse	Mr. Yusuf Khalil	04-8836364
12.	Expro Group	LOB 14	Mr. Sameer Shawl	04-8873750
13.	Alkan International	Saba, JLT	Mr. Boris Santosi	04-4270220
14.	Trafalgar International	Saba, JLT	Mr. Mathew Abraham	04-4270318
15.	Diamond Infinity DMCC	Dubai	Mr. Ashraf Ahmed	04-3324027
16.	Gemnet Gulf Solutions	Al Quoz, Dubai	Mr. Qadeer Ahmed	04-3419920
17.	Swiss International Legal Consultants	Dubai / DIFC	Mr. Michael Ferris	04-2233560
18.	Gulfparts Distribution FZCO	South Zone	Mr. Abdul Razak	04-8860996
19.	Global System Tech	ZA-04	Mr. Hosam Al Khalil	04-8833050
20.	Papers Worldwide	LOB 20	Mr. Vikramjeet Singh	04-8871454
21.	Huntsman Adv. Materials	RA13	Mr. Rayomand	04-8813800
22.	Power Developments Int.	LOB16	Mr. Sameer Rajan	04-8871891
23.	Premenco Limited	LOB18	Mrs. Elaine Andrade	04-8814025
24.	S. I. T. Limited	Oilfield Center	Mr. Shahid Hamayun	04-8838351
25.	Food Specialists Ltd.	RA13	Mr. Ajith Kumar	04-8069692
26.	S. K. Pan United	LOB 13/F09	Mr. Dinesh	04-8872073
27.	Pampa Industries Ltd.	R/A 6 – 7	Mr. Jerry Pathman	04-8817657
28.	Excel Global Limited	LOB 10	Mr. K. C. Thomas	04-8871802
29.	Vestey Foods	LOB 7,G-12	Mr. Thomas Titty	04-8818229
30.	Gale Pacific	LOB 16/418	Mrs. Marietta Magsino	04-8817114
31.	V-Kool Middle East	Lob17/209	Mr. Mourad Chetioui	04-8814044



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32.	Archery FZE	Warehouse	Mr. Rajan	04-8833744
33.	Pepperl + Fuchs ME	CA-1	Mr. Tony Francis	04-8838378
34.	Fentek Middle East	South Zone	Mrs. Sarah Algate	04-8861825
35.	Gurjar International	RA8	Mr. S. Gurunathan	04-8830921
36.	Isomer FZE	LOB16, 210	Mohamad Farhang	04-8873225
37.	ATM Enterprises	RA12	Mr. Nadir Mohammadi	04-8837272
38.	ASH Resources ME	LOB11, F113	Mr. Sebastian	04-8815268
39.	Top Co International ME	UD-6	Mr. Anwar	04-8832292
40.	International Commodity Management	Warehouse	Mr. Dhruv Nanda	04-8818131
41.	Almaserve FZE	DB-3	Mr. Shafi	04-8837090
42.	TATA (UAE) FZE	ZB – 07	Mr. Anand Chand	04-8837750
43.	Dextra Middle East	LOB16	Mrs. Queenie	04-8871930
44.	Boreh International FZE	R/A 6	Mr. Manish	04-8871666
45.	Al Ghazal Logistics	R/A 13	Mr. Mustafa Nalwala	04-8835582
46.	Star Fiberglass LP	LOB 2, AF16	Mr. Rudy Taylor	04-8817616
47.	Mustaqbal Tubular Solns	LOB14/214	Mr. Suhas Inasu	04-8873181
48.	MEDAS Co.	South Zone	Mr. Edward D'Cunha	04-8860360
49.	Filter Specialists Int.	LOB 11, 116	Mr. Stanny	04-8871101
50.	Mukand International Ltd.	R/A 7	Mr. Charudat Shingare	04-8815019
51.	Grinell Flow Control	SA 8	Mrs. Patricia Menezes	04-8838689
52.	Gantrial ME Limited	LOB 11	Mr. Radhakrishnan	04-8812935
53.	Flowcrete ME	LOB15/225	Mrs. Nazia M. Shafi	04-8811016
54.	Int. Shipping & Logistics	LOB17/203	Mr. Chakraborty	04-8816713
55.	Al Aquila Rubber Belting	South Zone	Mr. Mathew	04-8862752
56.	Tradex Middle East	LOB 10, 109	Mr. Raghu Patil	04-8871798
57.	Remon International	LOB 15, 504	Mr. Mohana Krishnan	04-8812688
58.	Royal Industries	Oilfield Center	Mr. Raman Singh	04-8835522
59.	MRS Packaging Ltd.	RA8	Mr. Dayanand	04-8872818
60.	Scafftag Middle East	LOB 21	Mrs. Jyothi	04-8812268
61.	Index Industry Expert	RA8	Eng. Samer Al-Natour	04-8831090
62.	Steel Masters Int. Ltd.	LOB16/617	Mrs. Grace Braganza	04-8872882
63.	Euroasian Ventures FZE	LOB17,234	Mr. Pradeep Warriar	04-8873575
64.	Fujitsu General M. E.	HA-3	Mr. Anand Bailoor	04-8834008
65.	Bertling Gulf Logistics	LOB16,520	Mr. Melwyn Corenelio	04-8814599
66.	Future Insurance	LOB13,119	Mrs. Khadija Bennis	04-8813890
67.	Daga Global Chemicals	LOB9/F20	Mr. Mahesh Bapna	04-8871300



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68.	First International	LOB14,211	Mr. Reji	04-8819960
69.	J.V. Overseas Trading	LA-3	Mr. Vitthal L. Revgade	04-8830600
70.	RRMG International	RA8/JB4	Mrs. Alma	04-8833011
71.	C.G. Net	LOB 15	Mr. Shashi Bhushan	04-8811971
72.	Randon Middle East	LOB13/128	Mr. Jascivan Carvalho	04-8810344
73.	Marco Polo Gulf Trading	LOB14/436	Mrs. Rema	04-8872002
74.	Altadis Middle East	LOB16	Mr. Mirasol Ordonez	04-8816235
75.	C. P. Foods ME	LOB2/G05	Mrs. Laveena Chatlani	04-8817844
76.	Gulf Agri Trade	LOB 15	Mrs. Anita	04-8816613
77.	Suntech Corp. FZCO	LOB12,09	Mr. Saeed	04-8817751
78.	Quadriga EMEA	LOB 15	Mr. Tim Wood	04-8811858
79.	Int. Energy Resources	AC-01	Mr. Larry J. Howie	04-8830770
80.	CMI Montrac	DIP	Mr. Vishwanath	04-8854428
81.	Universal Trade House	LOB21,F21	Mrs. Sindhu	04-8872230
82.	Transemuz FZE	R/A 13	Mr. Shaji	04-8813246
83.	Techno Line FZE	Warehouse	Mrs. Martina Kreysova	04-8836399
84.	Makkoran Heavy Equipment	South Zone	Mr. Khuda Bkhsh	04-8873303
85.	WMC Middle East	South Zone	Mrs. Shabana Mohsin	04-8862188
86.	Rollstud Middle East	RA12	Mr. Roji	04-8830717
87.	Sai-Tech Engineers	RA12	Mr. Kamaljeet Saini	04-8834206
88.	Borregaard	LOB20	Mrs.WendyRobertson	04-8813958
89.	Humax FZE	Warehouse	Mr. Pratap	04-8830800
90.	Radiant Resources	LOB5	Mr. Venugopal	04-8815523
91.	Chancel International	LOB15	Mrs. Anita	04-8871500
92.	Planet Tours and Cargo	Warehouse	Mr. Radhakrishnan	04-8837282
93.	TTL Shipping & Logistics	Dubai	Mr. Kishore	04-3570603
94.	Randon Middle East	LOB13	Mr. Jaishivan	04-8810344
95.	UBS	Warehouse	Mr. Punlik	04-8810430
96.	A. V. Telco	Dubai	Mr. Bhatia	04-2831950
97.	ZSI FZE	Warehouse	Mrs. Leen	04-8834331
98.	Full Circle ME	Sharjah	Mrs. Caroline	050-5581803
99.	Emicos International	Sharjah	Mr. Rajesh Rajan	06-5352066

And many More.....



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